

FORMAL COMPLAINT PROCEDURE

If you wish to file a formal complaint to the ASCP Board of Certification, please follow these steps:

1. Submit your complaint in writing by email including a detailed description of the complaint, your full name and contact information, customer ID number (if applicable) and any supporting documentation regarding your complaint.
2. Complaints should be directed to: geraldine.piskorski@ascp.org
3. Your formal complaint will be acknowledged upon receipt and further information may be requested.
4. Upon completion of a detailed investigation, you will be notified of the final resolution of your complaint within 30 business days after the date all requested information has been received.