



NEGOTIATION TOOLKIT

Negotiation is a discussion aimed at reaching agreement between parties about a specific issue.

WHEN TO NEGOTIATE

- · When getting a new job
- When getting a promotion
- When you feel you deserve an increase in salary or any other benefit
- When your job has changed significantly from when you were hired and what you were hired for
- After multiple significant professional accomplishments

NEGOTIATION RULES

- Prepare
- Know the bottom line
- Be friendly
- Listen
- Consider all options

- Be flexible and adaptable
- Know concessions you are willing to make
- Manage your emotions appropriately
- Know your and others' worth

STAGES OF NEGOTIATION

- 1. Prepare: Understand interests, develop facts, research potential opposition
- 2. Exchange: Assess interest, build trust and rapport
- 3. Bargain: Address interests, manage concessions

- 4. Conclude: Confirm interests, thank participants
- 5. Execute: Address changing interests, foster relationships

NEGOTIATION STYLES

- Competing: I win, you loose
- Collaborating: I win, you win
- Compromising: I lose/win some, you lose/win some
- Avoiding: I lose, you lose
- · Accommodating: I lose, you win

NEGOTIATION TOPICS -

- Salary
- Vacation time
- Job title and title changes
- Professional development opportunities and/or budget
- Promotion opportunities
- Benefits package, including wellness activities/resources, caregiving services, volunteer time

REFERENCES

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